

GRAND BEND & AREA CHAMBER OF COMMERCE

**Accommodation Code of Ethics**

Business Name: \_\_\_\_\_ Date: \_\_\_\_\_

This accommodation business will:

- Ensure the highest standard of cleanliness and hospitality is maintained at all times;
- Handle all enquiries, requests, reservations, correspondence and complaints promptly, courteously and fairly;
- Provide written/verbal advice about deposit and cancellation policies to potential guests;
- Charge reasonable and appropriate rates at all times, including a fair exchange on foreign currency;
- Conduct all business dealings in a fair and ethical manner consistent with standards of the industry;
- Practice environmentally friendly policies with a view to sustaining Ontario's natural resources.
- Can provide proof of Liability Insurance

I understand that membership with the Grand Bend & Area Chamber of Commerce will continue to be conditional on a site inspection by appointed Chamber personnel. Failure to uphold the Code of Ethics would result in a review and possible forfeit of membership in the Grand Bend & Area Chamber of Commerce.

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Print

\_\_\_\_\_  
Chamber Representative

\_\_\_\_\_  
Print